

Biometric Gun Safes Recalled Due to Serious Injury Hazard and Risk of Death; Imported by Awesafe

[cpsc.gov/Recalls/2024/Biometric-Gun-Safes-Recalled-Due-to-Serious-Injury-Hazard-and-Risk-of-Death-Imported-by-Awesafe](https://www.cpsc.gov/Recalls/2024/Biometric-Gun-Safes-Recalled-Due-to-Serious-Injury-Hazard-and-Risk-of-Death-Imported-by-Awesafe)

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Recalled Awesafe Gun Safe - closed



Recalled Awesafe Gun Safe - open



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Name of Product:

Awesafe Biometric Gun Safes

Hazard:

The biometric lock on the safes can fail and be opened by unauthorized users, posing a serious injury hazard and risk of death.

Remedy:

Replace

Recall Date:

February 22, 2024

Units:

About 60,000

Consumer Contact

Awesafe by email at Recall@awesafeus.com or online at <http://awesafeus.com/RECALL> or <http://awesafeus.com/> and click on “RECALL INFORMATION” at the top of the page for more information.

Recall Details

Description:

This recall involves certain Awesafe biometric gun safes. The recalled gun safes are black, can fit two pistols, and have the brand name “Awesafe” on the front.

Remedy:

Consumers should immediately stop using the biometric feature, remove the batteries, and only use the key for the recalled safes to store firearms until they get the free replacement safe. Contact Awesafe to receive instructions on disabling the biometric feature and to receive a free replacement safe. Consumers will be asked to disable the biometric reader and email a photo of the disabled biometric reader to Recall@awesafeus.com in order to receive a replacement safe. The instructions on how to safely disable the biometric reader are also located at <http://awesafeus.com/RECALL>. Once they receive their replacement safe, consumers should discard the recalled safe in accordance with local laws.

Incidents/Injuries:

The firm has received reports of 71 incidents of the recalled gun safes being opened by unauthorized users when the biometric lock failed to secure the safe. No injuries have been reported.

Sold At:

Walmart stores nationwide and online at [Amazon.com](https://www.amazon.com) and [Walmart.com](https://www.walmart.com) from August 2019 until December 7, 2022, for about \$130.

Importer(s):

Shenghaina Technology Co. Ltd., d/b/a Awesafe, of China

Manufactured In:

China

Recall number:

24-127

Note: Individual Commissioners may have statements related to this topic. Please visit www.cpsc.gov/commissioners to search for statements related to this or other topics.

Recall Complaint

If you are experiencing issues with a recall remedy or believe a company is being non-responsive to your remedy request, please use this form and explain the situation to CPSC.

Related Recalls



Bulldog Cases Recalls Biometric Gun Safes Due to Serious Injury Hazard and Risk of Death

The biometric lock on the gun safes can be opened by unauthorized users, posing a serious injury hazard and risk of death.



Machir Recalls Biometric Personal Safes Due to Serious Injury Hazard and Risk of Death

The biometric lock on the safes can fail and be opened by unauthorized users, posing a serious injury hazard and risk of death if the safe is used to store firearms.



Biometric Gun Safes Recalled Due to Serious Injury Hazard and Risk of Death; Sold Exclusively on Amazon.com by BBRKIN

The biometric lock on the gun safes can be opened by unauthorized users, posing a serious injury hazard and risk of death.



Biometric Gun Safes Recalled Due to Serious Injury Hazard and Risk of Death; Imported by Awesafe

The biometric lock on the safes can fail and be opened by unauthorized users, posing a serious injury hazard and risk of death.



JURLEA Rugs Recalled Due to Fire Hazard; Violation of Federal Flammability Regulations; Sold Exclusively on Amazon.com by Yalande-US

The rugs violate the federal flammability regulations for carpets and rugs, posing a fire hazard.



Vornado Recalls Two Million Handheld Garment Steamers Due to Serious Burn Hazard

The recalled garment steamers can expel hot water from the steam nozzle while heating or during use, posing a serious burn hazard to consumers.

About the U.S. CPSC

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risk of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product-related incidents cost the nation more than \$1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of injuries associated with consumer products over the past 50 years.

Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

For lifesaving information:

- Visit CPSC.gov.
- Sign up to receive our e-mail alerts.
- Report a dangerous product or product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).

- Contact a media specialist.

Choose Your Recall Emails Get Notified About Each Recall via Email.

Report an unsafe product